303 H STREET, SUITE 250 CHULA VISTA, CALIFORNIA 91910

Original	C.P.U.C. SHEET NO.	37-S	
	C.P.U.C. SHEET NO.		

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SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

A. General

- 1. Utility's Responsibility
 - a. (1) In urban areas with dedicated front streets, rear service roads, or public utility easements the utility will furnish and install its portion of the service line (utility lateral) for the purpose of connecting its collection system to the customer's piping, except for temporary services, and as otherwise provided in Rule No. 15, Main Extensions. The connection to the customer's portion of the service will be made at a convenient place between the property line and the curb, or inside the customer's property line where necessary.
 - (2) In areas which do not have dedicated front streets, rear service roads, or public utility easements the utility will furnish and install the service line (utility lateral) as above provided but at a convenient point on or near the customer's property. An non-exclusive utility easement shall be obtained for installations on the customer's property.
 - b. Where the charge for sewer service is based on metered water consumption, the sewer utility will arrange with the water utility for permission to use water meter readings.
- 2. Customer's Responsibility
 - a. Condition Precedent to Receiving Service

The customer as a condition precedent to receiving service shall:

- (1) Conform sewer facilities to the Utility's Standard Plans and Specifications. Some of the utility mains are force mains and may require special engineering.
- (2) Furnish and lay the necessary piping to make the connection from the Point of Connection to the customers building, including septic tank and appurtenances thereto and shall keep such piping in good repair in accordance with such reasonable requirements of the utility as may be incorporated in its rules herein.
- (3) Provide a backwater check valve or overflow device on the piping between the point of connection and the building, as required by the utility or governmental agency.

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
VICE LETTER NO.	582 Jps	D. P. STEPHENSON	DATE FILED MAY 1 3 2003	
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DECISION NO.	03-02-044	DIRECTOR - RATES & REVENUES TITLE	RESOLUTION NO.	

CALIFORNIA-AMERICAN WATER COMPANY

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Original	C.P.U.C. SHEET NO.	38-S
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Rule No. 16

SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES (Continued)

A. General (Continued)

- 2.a. Condition Precedent to Receiving Service
 - (4) Where required to pre-treat the waste stream prior to delivery of waste stream into the utility main, customers are required to install and maintain a separate pretreatment facility, the design, construction and location of which must be approved by the utility. The utility shall be consulted before installation thereof and its approval of location secured. The pre-treatment facility must be designed and constructed in accordance with local, state and federal regulations and laws.
 - b. The customer's piping shall extend to that point on the curb line or property line easiest for access to the utility from its existing sewer system or requiring the least extension of the existing sewer main. The utility shall be consulted before installation thereof and its approval of location secured.
- Ownership and Absence of Rental Obligation Where Facilities Are on Premises of Customer
 - a. The service line and related appurtenances furnished by the utility and located wholly or partially upon a customer's premises are the property of the utility.
 - b. No rent or other charge will be paid by the utility where the utility owned service facilities are located on a customer's premises.
- 4. Access to Premises of Customer
 - a. The utility shall at all reasonable hours have access to property owned by it which may be located on a customer's premises for purposes of installation, maintenance, operation or removal of the property at the time service is to be terminated. The customer's system shall be open for inspection at all reasonable times to authorized representatives of the utility.
 - Any inspection work or recommendations made by the utility or its agents in connection with plumbing, fixtures or use of sewer service on the customer's

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Rule No. 16

SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES (Continued)

A. General (Continued)

premises, either as a result of a complaint or otherwise, will be made without charge, provided that the customers plumbing, fixtures and sewer service conform to the utilities rules as set forth herein.

- 5. Responsibility for Loss or Damage
 - a. The utility will not be responsible for any loss or damage caused by any negligence or wrongful act of a customer or of a customer's authorized representatives in installing, maintaining, operating or using any or all appliances, facilities or equipment for which service is supplied.
 - b. The customer will be held responsible for damage to utility's property resulting from the use or operation of facilities on customer's premises, or discharge of wastes prohibited by these rules.

B. Services

- 1. Size of Service Line
 - a. The minimum size of a gravity service line shall be 4-inch nominal size. Force service lines shall be 2-inch nominal size.

C. Cross Connections

1. Physical Connection

No physical connection between the sewer system of the public utility and any other sewer system will be permitted except as authorized by the utility.

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Rule No. 16

SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES (Continued)

C. Cross Connections (Continued)

2. Protective Devices Required

The utility recommends the installation of approved backflow protection devices where the circumstances are such that there is special danger of backflow of sewage onto the customer's premises.

3. Type and Expense of Protective Devices

Any backflow protective device utilized shall be of the type and design specified and approved for the circumstances by the State Department of Health and such device shall be installed by and at the expense of the customer, in a manner approved by the utility and the public health agency having jurisdiction when so required, and in a location which is readily available for periodic inspection.

4. Periodic Inspection of Protective Devices

Whenever backflow protective devices are installed, the customer shall have competent inspections made thereof at least once a year, or more often in those instances where successive inspections indicate repeated failure thereof. These devices shall be repaired, overhauled or replaced at the expense of the customer whenever they are found to be defective. Records of such tests, repairs and overhaul shall be kept and made available to the utility and the public health agency having jurisdiction.

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